my.CareConnect Portal Remediation (mCCPR): Release Version R1_1.5.0 August 20, 2023

Context

my.CareConnect Portal Remediation - Release Version R1_1.5.0 includes changes to the Worksite Access and Manage My Account page, portal verbiage, and bug fixes within the portal.

Change Summary

mCCPR Release version R1_1.5.0 will include updates to the following areas:

1. End users' status in worksite are now accurately reflected within the Worksite Access page.
2. End users can now edit certain information from the portal.
3. A fix to the 'Invite users' process for 'Other' profession-type users.
4. A fix to the disappearing requests by the same site admin when approving users to join multiple worksites.
5. A fix to the MSPID change request is not reflected.
6. A fix to the MSPID field not displaying in Update My Contact Information page.
7. A fix to the CareConnect Access enrolment process.
8. A fix to the worksite-creating process.
9. A fix to the name change fail in the Contact Information page.
10. A fix to the failure to update the email address on the Contact Information page
11. A fix to the worksite access request from the Worksite Access page.
12. A fix to the worksite access request approval process in the Notification Centre.
13. A fix to the worksite access inviting process for users with a status of pending/active.
14. A fix to the password requirements informational text.
15. A fix to the enrolment process and the password error.
16. A fix to the Physician CPS ID# example displayed in the Account Registration form.
17. A fix to the email registrants are allowed to use when requesting access to CareConnect.

Updates in Release R1_1.5.0

1. **End users' status in the worksite is now accurately reflected on the Worksite Access page.**
   - When a user has been removed from the worksite by the Site Admin, their status in the worksite will be displayed as 'removed.'
   - Within the Worksite Access page, a 'Removed' tab now shows all end users removed from the worksite.
2. **End users can now edit certain information from the portal.**
   - Site admins can now change the worksite name and email address via the Worksite Access tab.
   - All end users can now change their preferred name (First & Last), email address, phone number & extension, professional ID, and linked accounts.
3. **A fix to the 'Invite users' process for 'Other' profession-type users.**

- When the worksite admin accepted a user with an 'Other' profession and type into a worksite, that 'Other' user disappeared. This has been fixed.

4. **A fix to the disappearing requests by the same site admin when approving users to join multiple worksites.**
   - When a user requested to join multiple worksites managed by the same Site Admin, the remaining requests disappeared and did not appear in the originally approved worksite. This has been fixed.

5. **A fix to the MSPID change request needs to be reflected.**
   - When the user inputs a different MSPID to be changed, the MSPID requested is exactly the same as their old MSPID. This has been fixed.

6. **A fix to the MSPID field not displaying on Update My Contact Information page.**
   - MSPID was not displayed on the Update My Contact Information Page. This has been fixed.

7. **A fix to the CareConnect Access enrolment process.**
   - The user received a "GeneralServiceError" message and could not submit a CareConnect Enrolment form. This has been fixed.

8. **A fix to the worksite-creating process.**
   - The user received several error messages, 'GeneralServiceError, ClinicAlreadyEnrolled' and could not create a new worksite. This has been fixed.

9. **A fix to the name change fail on the Contact Information page.**
   - End users could not change the name field in the Update My Contact Information page, but the change appears in Main Menu. This has been fixed.

10. **A fix to the failure to update the email address on the Contact Information page**
    - End users could not change the email address field in the Update My Contact Information and Edit Worksite page. This has been fixed.

11. **A fix to the worksite access request from the Worksite Access page.**
    - When a user requested access to a worksite through the portal, an error message was displayed despite the request being sent to the site admin. This has been fixed.

12. **A fix to the worksite access request approval process in the Notification Centre.**
    - End users could not accept nor approve any requests from users joining or invited to join the worksite. This has been fixed.

13. **A fix to the worksite access inviting process for users with a status of pending/active.**
    - A user could not invite a user to a worksite (including themselves) if that user is already a member of the worksite or has already requested to join the worksite (i.e., has a status of pending/active). This has been fixed.

14. **A fix to the password requirements informational text.**
    - When creating a new account, the password informational text did not meet requirements nor show up before the user attempted password entry. The text also did not meet the requirements. This has been fixed.

15. **A fix to the enrolment process and the password error.**
    - Users could not complete the enrolment process due to an 'Unknown Error' at the password step despite following password requirements. This has been fixed.

16. **A fix to the Physician CPS ID# example displayed in the Account Registration form.**

- On the Account Registration form, the information text within the 'CPSID#' field for Physician Profession displayed the incorrect format. This has been fixed.

17. A fix to the email registrants are allowed to use when requesting access to CareConnect.

- Users were able to register in my.CareConnect with claimed email addresses, including private.careconnect@phsa.ca and careconnect@phsa.ca. Users can no longer use CareConnect email address.